

# Who to contact



## Cecilia Viscarra

[members@archery.sport](mailto:members@archery.sport)

Extranet access, biography approvals, MA section, governance, development, any questions which not sure to who



## Support desk

[support@archery.sport](mailto:support@archery.sport)

Technical questions about WAREOS (events), OpenWAREOS

# How to contact for a question?

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When writing to [members@archery.sport](mailto:members@archery.sport), [support@archery.sport](mailto:support@archery.sport) and [extranet@archery.sport](mailto:extranet@archery.sport) to be as precise as possible:

- Name and dates of the event
- Send a print screen of the problem/what's not working
- Name of the person reporting and MA/country or club (for OpenWAREOS)

In this way it's easier, faster to check and answer

Unfortunately, we are getting a lot of requests like:

- *"I tried to register for the event but is not working, please help"*, with no info about which event or about the user
- *"I register for the event, but I cannot make the payment"*, with no info about which event or about the user
- *"My date of birth is wrong, please change it"* without the correct one and copy of passport as proof...