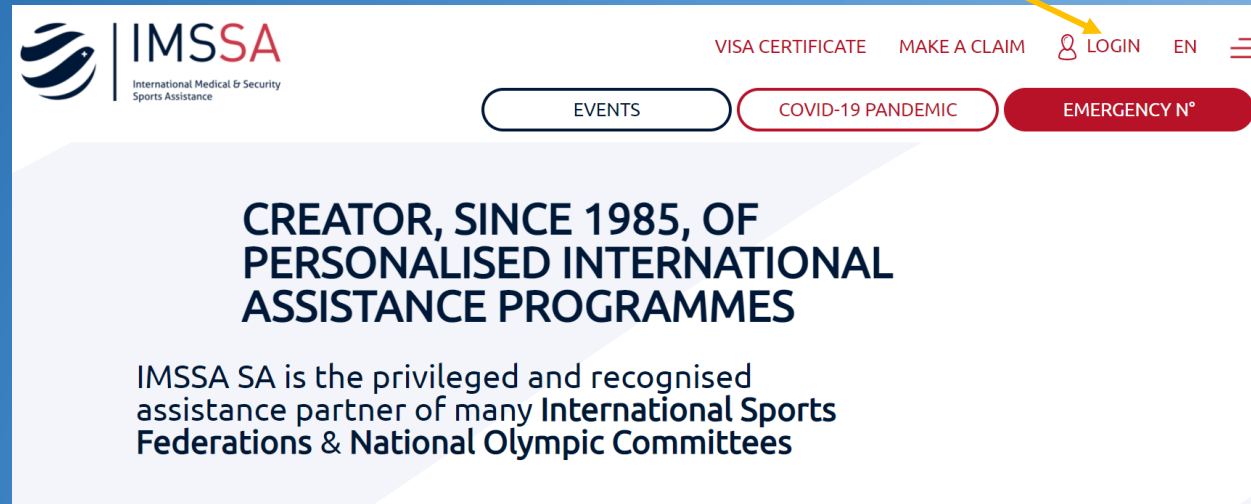


# How to make a claim ?

[www.imssa.org](http://www.imssa.org)

# How to log in ?



 **IMSSA**  
International Medical & Security  
Sports Assistance

VISA CERTIFICATE MAKE A CLAIM  LOGIN EN 

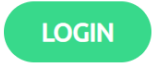
EVENTS COVID-19 PANDEMIC EMERGENCY N°

**CREATOR, SINCE 1985, OF  
PERSONALISED INTERNATIONAL  
ASSISTANCE PROGRAMMES**

IMSSA SA is the privileged and recognised  
assistance partner of many **International Sports  
Federations & National Olympic Committees**

USERNAME\*

PASSWORD\*



# How to make a claim ?

Once logged in, select the appropriate section for your claim :

ILLNESS WITHOUT  
SERIOUS EMERGENCY



ANNOUNCE

ACCIDENT WITHOUT  
SERIOUS EMERGENCY



ANNOUNCE


COMPENSATION FOR  
LUGGAGE

REPORT OF THEFT, LOSS OR  
DAMAGE TO LUGGAGE(S)




ANNOUNCE

FLIGHT CANCELLATION



ANNOUNCE

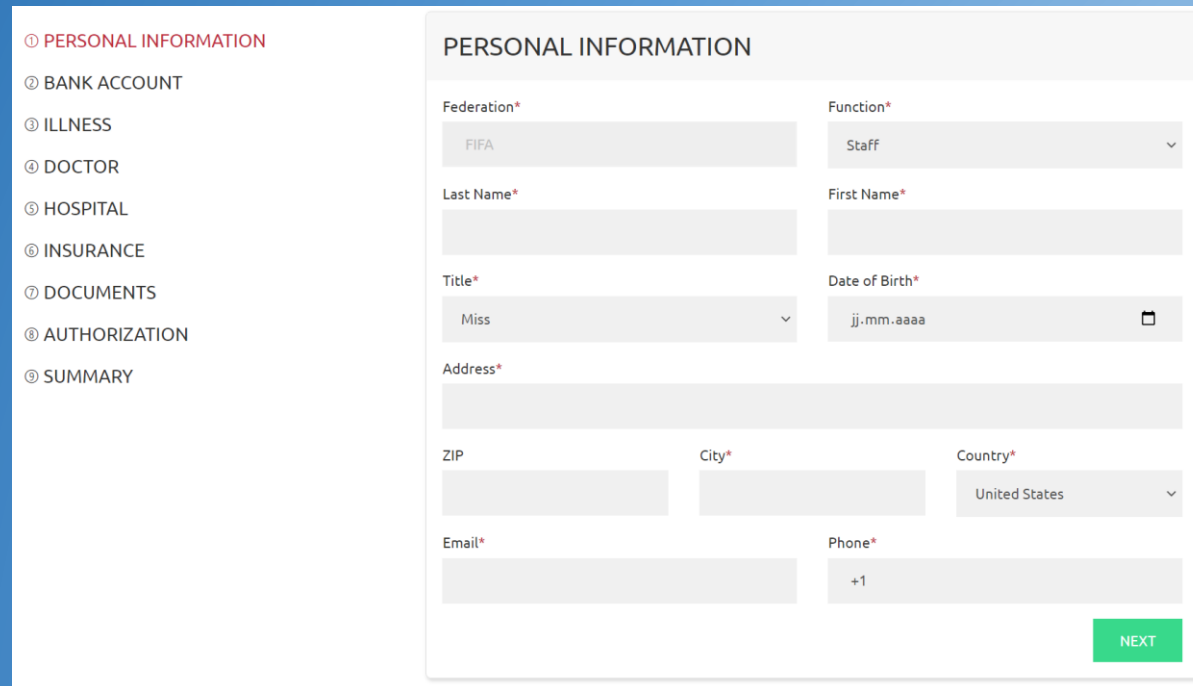
QUARANTINE



ANNOUNCE

# How to make a claim ?

You can now fill in your claim form :



The screenshot shows a web form titled 'PERSONAL INFORMATION'. On the left, a vertical list of steps is shown, with 'PERSONAL INFORMATION' highlighted in red. The main form area contains the following fields:

- Federation\***: Text input with 'FIFA' entered.
- Function\***: Dropdown menu with 'Staff' selected.
- Last Name\***: Text input.
- First Name\***: Text input.
- Title\***: Dropdown menu with 'Miss' selected.
- Date of Birth\***: Date picker showing 'jj.mm.aaaa'.
- Address\***: Text input.
- ZIP**: Text input.
- City\***: Text input.
- Country\***: Dropdown menu with 'United States' selected.
- Email\***: Text input.
- Phone\***: Text input with '+1' entered.

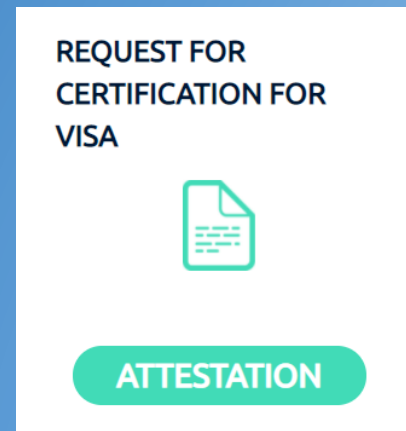
A green 'NEXT' button is located at the bottom right of the form.

*PS : Do not forget to attach all necessary documents (invoices, medical reports, etc.)*

# Useful information :

## Application for a certificate

To obtain a VISA, you will need a certificate of insurance. One click and there it is !



You will receive it immediately by e-mail in PDF format.  
The original can be obtained by post.



# Travel with confidence with IMSSA

In case of accident, illness, security threats, baggage problems and cancellations, IMSSA takes care of you.